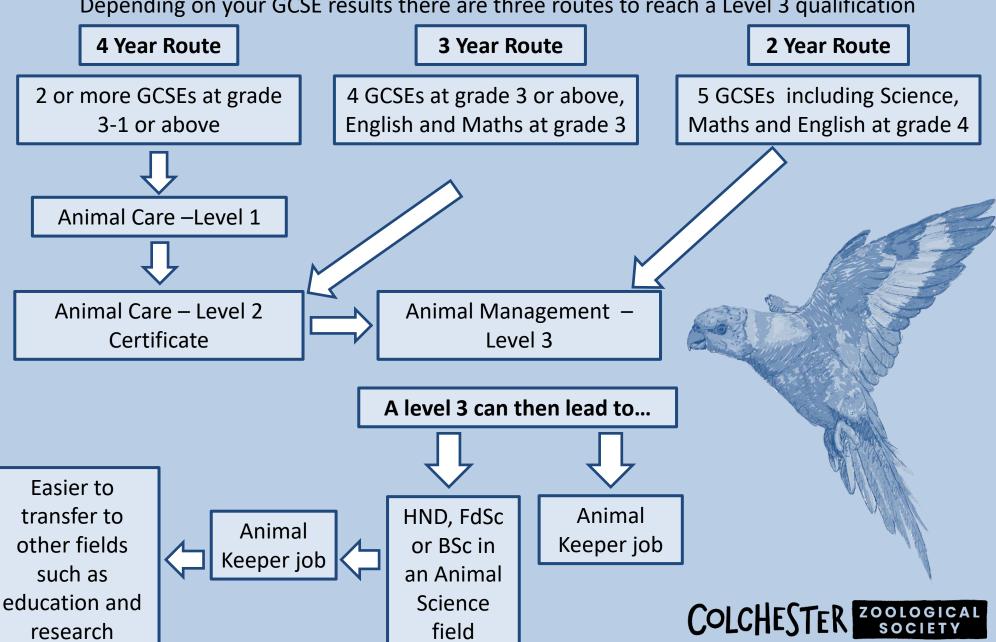
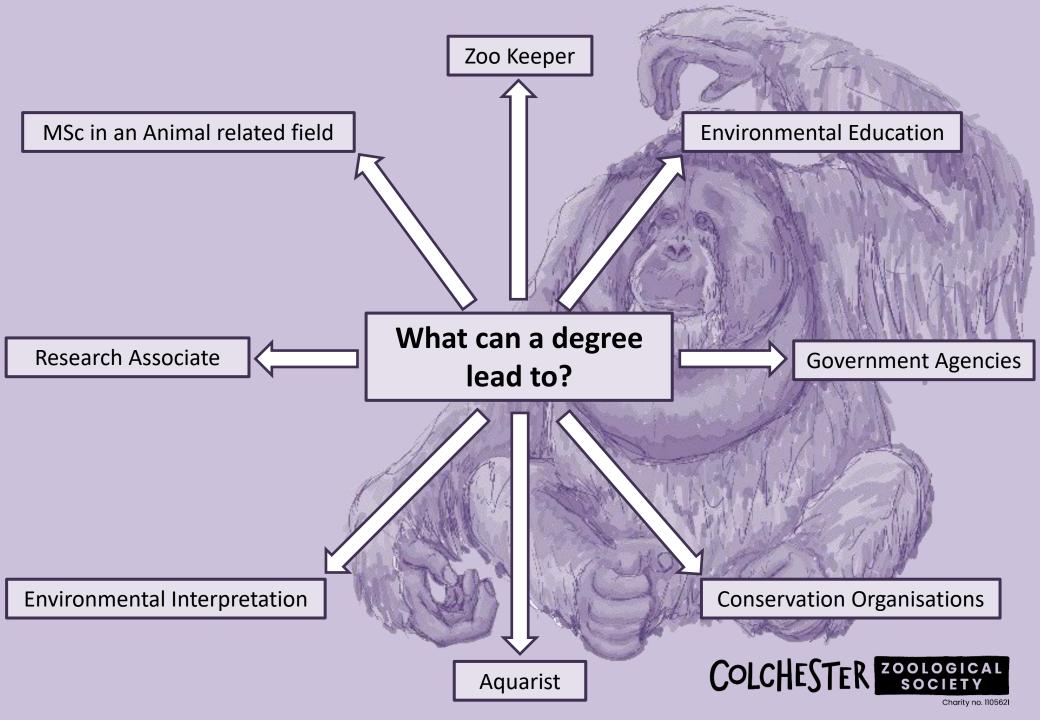
## **Qualification Route to Becoming an Animal Keeper**

Depending on your GCSE results there are three routes to reach a Level 3 qualification





## **Job Roles in The Zoological Sector**

These are broad job requirements and only a selection of the possible roles.

### **Animal Keeper**

**Qualifications:** Level 3 in Animal Management **Experience:** Minimum of

two years

Can lead to: Head of an

Animal Section

Tips: Any animal
experience is beneficial,
and you need a good
level of fitness. Also be
prepared to move to any
part of the country.

### Aquarist

**Qualifications:** Diving, Level 3 Animal Care, BSc Aquatic Science **Experience:** Minimum of

two years

Can lead to: Senior

Aquarist

**Tips:** Aquarist jobs are technical and gaining experience in plumbing and water chemistry is useful.

### **Field Ranger**

Qualifications: Diploma in nature conservation Experience: People, leadership and DIY skills Can lead to: Reserve

Manager

**Tips:** There are a number of field ranger opportunities in the UK, including volunteer positions.

#### Researcher

Qualifications: BSc,

MSc/MRes

**Experience: M**anaging different projects. Able to review scientific

papers

Can lead to: Research

lead

**Tips:** Having some practical animal experience is an advantage.

#### Presenter

**Qualifications:** GCSE in Maths, English and

Science

**Experience:** Public

speaking

Can lead to: Roles in education or events.

Tips: Developing good

personal and

communication skills are

key.

# **Conservation Scientist**

Qualifications: BSc, MSc

and/or PhD

**Experience:** Research methods, field work **Can lead to:** Lead

scientist

**Tips:** Your area of study will determine which area you work in. The role can be office based or field based or a mixture of both.

# Work Experience

**Qualifications:** working towards or gained a

Level 2

Experience: customer

service

Can lead to: Animal

keeper

**Tips:** These are unpaid positions, so make sure you can fund yourself.

# Visitor Volunteer

**Qualifications:** None

required

**Experience:** Interacting with people in a public

setting

Can lead to: Animal work experience
Tips: This form of volunteering is a good way to discover more about how zoos operate and build confidence.

## Keeper Volunteer

**Qualifications:** 

Completing a Level 1, 2 or 3 in animal care

Experience: Any animal

experience

Can lead to: Student

keeper

**Tips:** A good way to gain experience alongside gaining qualifications.

# **Education Officer**

**Qualifications:** BSc in Animal Science or Education

**Experience:** Minimum of two years working with children and groups

Can lead to: Learning

Manager

**Tips:** Working with scout groups, or youth groups is a good way to gain experience.

Useful website: www.biaza.org.uk/careers



#### Job Roles in Zoos that are Not Animal Related

#### Plumber

**Qualifications: Plumbing** 

studies,
Plumbing and domestic
heating,
T Level in Building Services
Engineering for
Construction.
Apprenticeships: Plumbing
and Domestic Heating
Technician
Building Services
Engineering
Gas Engineering Operative
Skills: Attention to detail,
knowledge of maths, work
well with others, customer

#### **Retail Assistant**

service.

retail skills.

**Qualifications:** On the job training

Experience: Work both within a team and individually. Working work under pressure in a fast-paced environment Communication skills

Tips: Volunteering in a charity shop to get some

#### **Electrician**

Qualifications: Electrical installation, electronic and electrical engineering.
T-Level in Building Services Engineering for Construction
Apprenticeship:
Installation and
Maintenance Electrician
Advanced Apprenticeship
Domestic Electrician
Skills: Maths knowledge, attention to detail, problem-solving skills, customer service.

## **Graphic Designer**

Qualifications: Design and Illustration degree
Skills: Adobe Creative
Suite. Work experience in the industry. Have a broad range of design skills, digital, print, 3D moving graphics etc.
Tips: Don't just focus on one medium and create your own portfolio of work to show your skills and creativity.

#### Accountant

**Qualifications:** 

Accountancy
Accounting and finance,
Business and management
or Maths

**Skills:** Knowledge of economics and accounting, analytical thinking, attention to detail

**Tips:** Being able to work as a team and get experience with computer systems as it is all digital now.

### **Catering Assistant**

These are broad job requirements and only a selection of the possible roles.

Qualifications: Level 2
Award in Food Safety
Skills: Excellent
communication.
Ability to work under
pressure in a fast-paced
environment. Ability to
work both within a team
and individually.
Tips: There is lots of on the
job training and these role
offer more flexibility around
college and university.

#### Gardener

Qualifications: Level 2
Diploma in Practical
Horticultural Skills
Level 3 Extended Diploma
in Horticulture

**Skills:** Repair and maintain machines and tools. Being comfortable to work in all weathers. Team work and communication.

**Tips:** Volunteer with the Wildlife Trust or National Trust

# Media Coordinator

Qualifications: Marketing & Business degree
Skills: Good communication. Being able to liaise with multiple teams. Have some design experience is useful.
Tips: and able to gather information from multiple sources and good time management are important

to develop.

# Play Area Assistant

Qualifications: outdoor play & learning or a T Level in Education and Early Years Skills: Communication skills for a range of customer needs and abilities.

Work both collaboratively within a team and individually.

**Tips:** Experience working with children and in drama, dance or performing arts.

## Carpenter

Qualifications: Level 2/3
Diploma in Bench Joinery.
Level 2 or Level 3 Diploma
in Site Carpentry. T Level in
On Site Construction.

Apprenticeship: Level 2 or 3 in Carpentry and Joinery. Level 2 Wood Product Manufacturing Operative Skills: Attention to detail, knowledge of maths, ability to work on your own.





## **Job Positions in the Zoo Sector - Upper Management**



The following job roles are an outline of some of the key positions within a zoo, highlighting the main responsibilities of the role as well as the experience and qualification commonly needed.

It is important to remember that individual zoos will have slightly different requirements and they may have different titles, such as trainee keeper maybe referred to as junior animal keeper.

Useful website: www.biaza.org

### **Zoological Director**

**Responsibilities:** Ensuring the smooth running of the animal department, whilst maintaining high levels of welfare and developing the zoo.

**Experience:** Operational and people management skills, extensive leadership and management experience in an accredited zoological organisation. **Qualifications:** BSc in a field related to the position and management qualifications. A MSc or higher is preferred.

#### Curator

**Responsibilities:** Oversee the animal sections and staff management to ensure high levels of welfare and conservation. To support in the development of the zoo and the Zoological Director in decision making.

**Experience:** 15+ years in a zoological setting with leadership experience and in-depth knowledge of zoological data systems, breeding programmes and the husbandry needs of a variety of species.

**Qualifications:** BSc in an animal related field and management qualifications.

### **Head Keeper**

**Responsibilities:** To support in the development of the zoo and the Zoological Director in decision making. To work with the Team Leaders to ensure good animal husbandry care and staff management. Support conservation work

**Experience:** Minimum of 15 years in a zoological setting and leadership experience. Knowledge of husbandry needs of a variety of species.

**Qualifications:** HND in an animal related field and zoo specific qualifications. Supervision training and a qualification in management is an advantage.



### **Job Positions in the Zoo Sector**



Charity no. 110562

#### **Team Leader**

**Responsibilities:** The day to day management of the animal section and staff, ensure high levels of welfare and ensuring a positive visitor experience.

**Experience:** 10 years in a zoological setting with 5 years of leadership experience. Good IT literacy, knowledge of zoological organisations.

Qualifications: DMZAA or Level 3 Animal related

qualification. Management skills.

### **Deputy Team Leader**

**Responsibilities:** Support the day to day running of the animal section and manage the section in the absence of the Head of Section.

**Experience:** At least 8 years in a zoological setting, as well as leadership experience. Good IT literacy and knowledge of zoological organisations

**Qualifications:** DMZAA or Level 3 Animal related qualification..

## **Senior Animal Keeper**

Responsibilities: Maintain the husbandry requirements and welfare of the animals. Provide a positive visitor experience. Support staff training and manage staff to support the daily running of the animal section.

**Experience:** Minimum of 5 years in a zoological setting and some experience of supervising staff.

**Qualifications:** DMZAA or Level 3 Animal related qualification

## **Qualified Animal Keeper**

Responsibilities: Maintain the husbandry requirements and welfare of the animals. Provide a positive visitor experience and support staff training.

**Experience:** 2-3 years in a zoological setting.

**Qualifications:** DMZAA or Level 3

Animal related qualification.

**DMZAA** – Diploma in the Management of Zoo and Aquarium Animals

### **Trainee Animal Keeper**

Responsibilities: Maintain the husbandry requirements and welfare of the animals. Provide a positive visitor experience.

**Experience:** Previous work experience within a zoo or similar establishment would be an advantage.

**Qualifications:** On the job training through the DMZAA qualification or apprenticeship in zoo and aquarium management.